

# DIRECTORY

## TECHNOLOGY

Below are paid listings of specialty software packages for the insurance companies, risk managers and brokers. This guide is not intended to be a complete directory but is an overview of some of the packages available. Suppliers themselves have provided this data. To obtain more information on any of the programs listed, please select the appropriate URL. For more information, please contact Angela Latham: alatham@lrp.com; (T) 215-784-0910, ext. 6236, (F) 215-784-0870.

NAME & ADDRESS	PRODUCT/DESCRIPTION	OPERATING SYSTEM REQUIRED	NO. OF CLIENTS/ YRS. IN BUSI.	FUNCTION/FEATURES										SUPPORT			OPTIONS					
				Networkable	Upload/download	Online history	Online documentation	Screen customization	Online security	User defined tables	Check printing capacity	Connects to acctg. software	Custom programming	Ad hoc report generation	On-site training	Online help	Toll-free hotline	Upgrades	User groups	Leasing	Time sharing	Site licensing
<b>AGENCY MANAGEMENT AUTOMATION</b>																						
CSC (Computer Sciences Corporation) 200 West Cesar Chavez Austin, TX 78701 www.csc-fs.com/insurance 800.345.7672	Agents are always looking for ways to streamline processes, improve customer service and increase efficiency. With CSC's Agency Link, agents can easily use the Internet to transact business with a carrier. The is intuitive software helps both agents and carriers more effectively sell and service P&C insurance policies.		1,000+/ 30+	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				CSC offers insurers end-to-end business and technology solutions, including the industry's most comprehensive technology portfolio.																		
<b>CLAIMS ADMINISTRATION AND/OR PROCESSING</b>																						
American Technical Services, Inc. 2134 Palm Harbor Blvd, Suite A Palm Harbor, FL 34683 www.atrms.com 800.893.1944 x 126	Browser-based .NET software for Workers' Comp, Liability, Case Management, Disability, Safety, Underwriting. The system has CMS Sec 111 reporting, EDI, ISO, Disability Guidelines, imaging integration, and automated workflow processes.	ATS/.NET runs on Windows Server 2003/2008, IIS 7, SQL or Oracle db.	100+/ 22	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
Aon eSolutions 200 East Randolph Street Chicago, IL 60601 www.aon-esolutions.com 800.299.2711	iVOS is highly configurable to meet an organization's business need to incorporate claims best practices, optimize the efficiency of claims personnel and improve claims savings and outcomes.	Platform-independent with dual 2GHz processor system, J2SE5.0 compliant; IE6.0/7.0; Databases: Oracle9.2/10.2 or MS-SQL2000/2005; multiple servers.	160+ (for claims & PAS)/ 15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Browser-based, one-system solution also features bill review, policy administration, case management, billing and events management.																		
APP Technologies, LLC 501 Westport Ave., Suite 273 Norwalk, CT 06851 www.apptechologies.biz 203.210.5072	APP's solutions are for companies that self-manage their claims and risk. Get unparalleled capability and ease of use for all lines of coverage. Windows or web access.	Microsoft Windows Server, SQL Server 2005/2008, .NET Framework 3.5	25/ 7	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Also includes document management, diary, liability and subrogation claims, OSHA, certificates of insurance, and policy tracking.																		
CS STARS 500 W. Monroe St. Chicago, IL 60661 www.csstars.com 800.927.3343	CS STARS' primary software platform, STARS™ Enterprise™, supports comprehensive risk and claims management, helping clients improve business processes, manage costs and reduce enterprise risk.	CS STARS, a business unit of Marsh, is the leading provider of integrated software and services for risk, claims and compliance management.	1,000+/ 40+	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
CSC (Computer Sciences Corporation) 200 West Cesar Chavez Austin, TX 78701 www.csc-fs.com/insurance 800.345.7672	CSC's suite of claims software improves consistency and predictability across the end-to-end claims process. CSC has the industry's most comprehensive portfolio of claims processing software integrated with a common front-end for seamless use of best practices.		1,000+/ 30+	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				CSC offers insurers end-to-end business and technology solutions, including the industry's most comprehensive technology portfolio.																		
DAVID Corporation 200 Pine Street, 2nd Floor San Francisco, CA 94104 www.davidcorp.com 800.55.DAVID	NavRisk Claims facilitates setting up a new claim, running reports and viewing payment records via the web through a customized home page, dynamic reporting and analytics and a robust business rules engine.	DAVID's NavRisk® is built on the Microsoft platform including SQL Server, ASP.Net, ATLAS, Windows Workflow Foundation, ActiveDirectory and SharePoint.	120+/ 25	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				NavRisk Central provides the extended enterprise with a collaborative website for self-service reporting and other tools.																		
Ebix, Inc. 10639 Welch Road Orient, OH 43146 www.peakpsi.com 614.344.4640	Providing claims systems to insurance and risk management organizations for over 30 years, our solutions allow carriers, TPAs, and risk management organizations "Attain New Heights" in productivity and performance.	Ebix systems are java-based web applications utilizing either Oracle or Microsoft SQL Server back ends.	490/ 30	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
ESIS Global RiskAdvantage® 436 Walnut Street Philadelphia, PA. 19106 www.riskadvantage.com N/A	Self-Admin Claims Module allows users to enter self administered claims.	Client needs internet capabilities; including an internet browser.	5409/ 10	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Alerts, Dashboard and Report Scheduling																		
GAB Robins North America, Inc. 9 Campus Drive Parsippany, NJ 07054 www.gabrobins.com 973.993.3400	Through a single secure Web portal, EYE Advisor provides clients access to claims information, interaction with the claims management team, and the ability to obtain robust, multi-dimensional business intelligence reports.	EYE Advisor is a fully web-based solution requiring only a standard web browser. There are no unusual software, system, or port requirements necessary.	NA/ 124	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				EYE Advisor can be tailored to capture and report client-specific data																		
Genelco Software Solutions/IBM 325 JS McDonnell Boulevard, Mail Code 1550 Hazelwood, Missouri 63042 www.genelco.com 800.983.8114	Genelco Group+ administers individual and group health insurance products with robust flexibility. Web access, claims processing, benefit administration, eligibility and producer compensation are key processing functionalities.	iSeries (AS/400), OS/400	150/ 36	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				HIPAA transaction-enabled, offers Worksite/Voluntary products functionality																		
Healthsystems 5100 W. Lemon St., Suite 311 Tampa, FL 33609 www.healthsystems.com 800.921.1880	Pharmacy and ancillary medical services adjudication	Hosted solution requiring PC web browser (Internet Explorer 5.5 and above recommended). MS Office Suite for Excel & Word compatibility.	N/A/ 7	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Workflow automation, prior authorization management, imaging of paper bills, web-based software tools, data analytics and reporting tools																		
Ingenix 12125 Technology Drive Eden Prairie, MN 55344 www.ingenix.com 952.833.7100	The Ingenix solutions leverage a long history of experience and medical intelligence. Ingenix offers Medical Bill Review, EDI reporting, State Reporting, e-Billing, and Business Process Consulting.	Ingenix offers both customer hosted and ASP versions of applications.	250/ 15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Please contact Ingenix for complimentary partner solutions.																		
ISO 545 Washington Boulevard Jersey City, NJ 07310-1686 www.iso.com 800.888.4476	ISO ClaimSearch -- the only all-claims database for claims reporting, analysis, searching, compliance, and fighting insurance fraud.	You can access ISO ClaimSearch through the ISONet website or batch and interactive system-to-system transmissions in a number of formats.	3200+/ 38	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				ISO ClaimSearch helps claims handlers research prior loss histories, identify claims patterns, and detect fraud.																		
JDI Data Corporation 2400 E Commercial Blvd, Suite 322 Fort Lauderdale Florida 33308 www.jdidata.com 954.938.9100	Claims Software for WC, P&C, Specialty Lines. Browser based web application using the latest Microsoft .net technology. Applicable for insurance companies, TPA (third party administrators) and risk managers.	Web browser, windows server, Microsoft SQL database,	30/ 25	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
MedRisk, Inc 2701 Renaissance Boulevard Suite 200 King of Prussia, PA 19406 www.medrisknet.com 800.225.9675	CLAIMExpert®, an ASP-based technology solution, electronically connects payers, providers, and service vendors to a sophisticated rule-engine for true automated claims workflows and unparalleled efficiencies.	MedRisk's CLAIMExpert® is a fully hosted web-based solution. Other than internet access there are no system requirements.	NA Since 1994	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Custom business rules, auto adjudication, adjuster tool kit, vendor supply chain management																		
MountainView Software 335 N 300 W Suite 104 Kaysville, UT 84037 www.mvsc.com 888.533.1122	ClaimZone fully web-based products include complete claims management, risk management information, and incident reporting systems for worker's comp., general liability, auto and property claims.	Fully web-based. Claims Management. Risk Management Information System. Claims Intake. FROI. OSHA. Complete adjusters toolbox. Reporting.	200+/ 14	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Configurable business rules, data consolidation, RMIS module, custom reports																		
PMSI 175 Kelsey Lane Tampa, FL 33619 www.pmsionline.com 877.275.7674	VitalPoint is a proprietary, online program management and reporting system providing real-time access to utilization data and clinical information, allowing users to make better decisions instantly, increase productivity and drive better outcomes.	Secure Internet connection and browser. No additional software is required.	over 1,000/ 33	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Real-time management of eligibility, medications, DME, physicians and authorizations. Access to detailed reports.																		
P+W Software 5655 Lindero Cyn Rd., Ste 403 Westlake Village, CA 91362 www.pwssoftware.com 818.707.7690	Nation's leading flexible benefits administration platform with self service web functionality for inquiry, enrollment and online claims submission, and integration options to virtually all HR, Accounting and Payroll platforms.	Currently supported Windows Operating environment (excluding Vista) with connectivity options	Approx 150/ 25	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
<b>IMAGING</b>																						
Aon eSolutions 200 East Randolph Street Chicago, IL 60601 www.aon-esolutions.com 800.299.2711	The document Imaging module attaches scanned documents to claim records, making audits easier and ensuring backup protection for the documents.	Platform-independent with dual 2GHz processor system, J2SE5.0 compliant; IE6.0/7.0; Databases: Oracle9.2/10.2 or MS-SQL2000/2005; multiple servers.	160+ (for claims & PAS)/ 15	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
				Browser-based, one-system solution also features bill review, policy administration, case management, billing and events management.																		



